## The Granite Belt Magazine

## **Complaints Procedure**

The Granite Belt Magazine prides itself on aligning with the Media, Entertainment and Arts Alliance (MEAA) Journalists Code of Ethics. <a href="https://www.meaa.org/meaa-media/code-of-ethics/">https://www.meaa.org/meaa-media/code-of-ethics/</a>)

If you think Granite Belt Magazine hasn't upheld these guidelines, you can make a complaint.

- 1. Write a letter to the Editor of The Granite Belt Magazine PO Box 828, Stanthorpe. 4380.Q
- Guidelines about the scope of what can be complained about
  (<a href="https://www.presscouncil.org.au/making-a-complaint/">https://www.presscouncil.org.au/making-a-complaint/</a>)
  Complaints may relate to news reports, articles, editorials, letters, cartoons, images and other published material.
- 3. Have a deadline for dealing with complaints
- 4. Complaints must be received within 14 day of publication of the material
- 5. Response to complaints will be made with 30 days of receiving the letter
- 6. If your complaint is upheld, Granite Belt Magazine will publish an apology/correction in the next publication, etc.